SERVICE CATALOGUE

Practical digital solutions for your business.

From the first customer contact to more organised everyday work. Website and AI receptionist packages, core service areas and specialised AI systems.

01 / Website with AI Receptionist

A personalised website and AI receptionist in one project. Initial fee and monthly maintenance by individual proposal.

02 / An AI receptionist for your business

First contact, inquiries and bookings with human oversight.

03 / AI-powered marketing

Campaigns, content and analysis with human approval.

04 / Business dashboards and Excel solutions

From a workbook to connected reports and financial models.

05 / Websites and digital presence

An audit, a refresh or a new website with a clear path to contact.

06 / Tailored business systems and automation

Tools, automation and AI systems built around your workflow.

07 / AI systems built around your context

Tailored systems for learning and sales.

Scope, timeline and terms are agreed in an individual proposal.

01 / WEBSITE + AI RECEPTIONIST

Website with AI Receptionist

Your business online, with a personalised website and a receptionist for initial questions and inquiries. The initial build and monthly maintenance are quoted separately.

Website with AI Receptionist

We build a personalised website on an established DDS foundation and configure an integrated AI receptionist around approved business information. Visitors can explore your services, ask questions and leave an inquiry with a clear next step.

- Business and service pages with content and styling for your brand
- Responsive layouts for phones and desktop computers
- A receptionist using approved business information and collecting inquiries

Initial build and setup

A one-off fee for website personalisation, agreed content, receptionist configuration, testing and launch preparation within the agreed scope.

Monthly support

A separate monthly fee for agreed technical care of the website and receptionist. The proposal defines the specific checks, fixes and content updates.

Both fees are set by individual proposal. AI usage limits, third-party services and any additional costs are agreed in advance.

Before commitment, we confirm scope and deployment feasibility by checking the specific configuration. Additional features such as an inquiry form, availability/schedule, a client panel, online booking and calendar integrations are offered only after a separate technical check and explicit inclusion in the proposal.

The package covers a website build and configuration of an integrated receptionist. If you already have a suitable website, standalone DDS Receptionist is available separately for integration into it.

Discuss your website with a receptionist →

Scope, timeline and terms are agreed in an individual proposal.

02 / AI RECEPTIONIST

An AI receptionist for your business

From the first question to a clear next step. Chat, inquiries and bookings shaped around your business.

A tailored AI receptionist

We build and configure a receptionist for your website using approved service information, collecting relevant details and organising the next action. Scope and integrations are agreed for your business.

- Website chat and answers based on approved questions and information
- Collecting and organising inquiries into tickets
- Booking requests; calendar integration within the agreed scope
- Human handover for questions, exceptions or uncertainty
- Notifications for cases requiring attention and agreed reminders
- Configuration, testing, onboarding and optional ongoing support

Scope, timeline and terms are agreed in an individual proposal.

03 / AI MARKETING

AI-powered marketing

Consistent Facebook and Instagram marketing with human oversight.

DDS Marketing HQ

Initial setup, a virtual marketing manager and support from DDS. The system uses your business context to prepare campaigns and content tailored to each platform, publish and track results.

- Brand and business context
- Campaigns, content and approval
- Scheduling, publishing, analysis and accumulated learning

Scope, timeline and terms are agreed in an individual proposal.

04 / DATA & EXCEL

Business dashboards and Excel solutions

Turn scattered data and manual reports into a clear working system.

Excel workbook audit and repair

Diagnosis, repair and restructuring of an existing workbook.

Tailored Excel tool

A focused tool for a specific process, calculation or tracking task.

Business dashboard / solution

Connected data inputs, business logic, a dashboard and reports.

Advanced financial / operational model

Complex models, forecasts, reports and tailored business logic.

Scope, timeline and terms are agreed in an individual proposal.

05 / DIGITAL PRESENCE

Websites and digital presence

A professional presence that communicates your value and makes the next step clear.

Website audit

User experience, mobile usability, performance, structure and the path to contact.

Website refresh

Modernisation without an unnecessary rebuild from scratch.

Landing page

A focused single-page website for a business, service or campaign.

Business website

A complete digital presence with core pages, forms and analytics.

DDS Care

Technical care, monitoring and minor content updates.

Scope, timeline and terms are agreed in an individual proposal.

06 / CUSTOM SYSTEMS

Tailored business systems and automation

When off-the-shelf software does not fit, we build a system around the business’s actual workflow, knowledge and people.

Solution analysis and design

Process mapping, scope, architecture and an implementation proposal.

Focused solution

One clearly defined workflow or a compact tailored tool.

Business solution

A more substantial operational system with workflows, data and integrations.

Advanced platform / AI agent

A complex platform, multi-step automation or an agent-based AI solution.

Managed support

Monitoring, maintenance, integration care and technical assistance.

Scope, timeline and terms are agreed in an individual proposal.

07 / SPECIALISED AI SYSTEMS

AI systems built around your context

We do not sell one-size-fits-all software. We start with discovery and design around your specific goals, content, workflows, roles and controls.

Tailored AI learning system

A learning environment with an AI instructor or tutor, a structured curriculum, practical exercises, role-play simulations, assessments and progress tracking.

- Internal academies and onboarding
- Product and process training
- Practical skills development
- Controlled content and measurable progress

Tailored AI sales system

A sales operating system built around the actual process: discovery, research, qualification, pipeline, activities, opportunity matching, quotes and follow-up.

- Available selectively following discovery
- Assessment of security, isolation and integrations
- Phased implementation around a validated process
- Not a generic CRM or an off-the-shelf Salesforce replacement

Scope, timeline and terms are agreed in an individual proposal.